

Patient Engagement Technology Checklist

VENDOR INFORMATION	FEATURES OFFERED																ANALYTICS						SETUP AND TRAINING			SUPPORT			Cost per month	Additional charges per SMS messages?	Vendor comments														
	Messaging conforms to HIPAA guidelines	Text	Email	Phone	Send messages to individual patients	Ability to schedule messages to be sent to patients	Receive/respond to messages from patients	Features offered	Custom integration available	Sortable patient database	Integrates with EMR or patient management system	Send HEP files via secure patient portal (PDF, video)	Allows for patient surveys?	Multilanguage support?	Are outcome assessments part of the program?	Can appointments be integrated into the platform?	Offer exercise reminders via text, email, and push notifications?	Can the platform be customized?	Do they offer "white labeling"?	Does the platform offer a mobile app for patients?	Measures patient pain levels?	Provides custom reporting feature for clinics?	Includes patient facing mobile app?	Includes HEP gamification?	Includes HEP activity reminders for patients?	Includes HEP adherence tracking and reporting?	Includes HEP video playlist?	Patient/provider utilization?				Relationship health score?	Measures patient satisfaction?	Provides customer loyalty score or equivalent?	Shows patient engagement history?	Shows provider engagement history?	Provides relationship health score?	Live training?	Check if additional fees apply	Tutorial videos	Check if additional fees apply	Support [FAQs on Website]	Support [Phone]	Support [Email]	
Hability hability.net/demo.php	N/A	.	.	N/A	.	.																								
MedBridge www.medbridgeeducation.com	N/A	.	.														
StriveHub strivehub.com	
Vinitial www.vinitial.com	
VitalRock www.vitalrock.com