Patient Engagement Technology Checklist

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	Messaging conforms to HIPAA	guidelines	lext Email	Phone	Send messages to individual patients	Ability to schedule messages to be sent to patients	Receive/respond to messages	Features offered	Custom integration available	Sortable patient database	Integrates with EMR or patient	Send HEP files via secure	patient portal (PDF, video)	Allows for patient surveys?	Are purcome assessments part	of the program?	Can appointments be integrated into the platform?	Offer exercise reminders via	text, email, and push notifications?	Can the platform be	Do they offer "white labeling"?	Does the platform offer a	mobile app for patients?	Provides custom reporting	feature for clinics?	Includes patient facing mobile app?	Includes HEP gamification?	Includes HEP activity reminders for patients?		Includes HEP adherence	Includes HEP video playlist?	Patient/provider utilization?	Relationship health score?	Provides customer loyalty	score or equivalent?	Snows patient engagement history?	Shows provider engagement history?	Provides relationship health	score?	Check if additional fees apply	Tutorial videos	pport [FAQs on Webs	Support [Phone]		Cost per month	Additional charges per SMS messages?	Vendor comments
Hability hability.net/demo.php						·				•	•		•	•	•		•	ı	N/A			N	/A	•			N/A	N/A		N/A	N/A					•								\$100 \$150 Rang \$49	9-\$99, 0-\$149, 0-\$199, ge from 0/mo to 49/mo	\$0.01	The most overlooked opportunity for PT revenue growth is preventing missing and dropout patient cases. Hability has cracked the code to patient retention success, and in less than an hour your practice can automate their highly effective Patient Relationship Management techniques. Hability's easy-to-use online software organizes and automates the most powerful patient follow-up system available to physical therapists. Schedule a one-on-one demo today!
MedBridge www.medbridge education.com					•					•	•					•	•													•		• 1	N/A				٠	N/A	Α •					>	\$49		MedBridge is the total patient engagement solution to improve profitability by boosting referrals, decreasing self-discharge, and building lifelong relationships. Our all-in-one platform seamlessly integrates: HEP (4,500+ high-quality video exercises) Patient Education (3D motion graphics) Patient Portal & Mobile App Patient Satisfaction Patient Relationship Management Outcomes (Coming Soon) Improve patient adherence, retention, satisfaction and overall health outcomes with MedBridge today.
StriveHub strivehub.com										•							•		•							•				•						•								\$15 m	arts at 50 per nonth		StriveHub is the leading Patient Relationship Management software in physical therapy, helping 850+ clinics systematically increase revenue by decreasing patient dropout and driving new initial evaluations through messaging automation, home exercise instruction, and an engaging patient portal. StriveHub also seamlessly integrates with nearly every PT EMR!
Vinitial www.vinitial.com																																·												. \$100	0-\$149		Vinitial is a secure, HIPAA-compliant texting application for refilling your open appointment slots that are on your schedule tomorrow. Using patient—provider and patient—front desk communication, we assist in improving your practice's efficiency and increasing your practice's revenue.
VitalRock www.vitalrock.com		•			•		•			•	•			•		•	•		•	•				•		•				•		•				•	·							scri bas nun ther PTAs the	rly sub- iptions sed on nber of rapists, s, etc., in system		VitalRock is a patient engagement platform focused on creating a world-class experience for patients while providing health care providers real-time data, quality outcomes, and bottom line results. VitalRock offers a 24/7, easy-to-use customizable mobile application which includes 10,000 video-exercises, reports, communication tools, outcome measurements, while integrating into any EHR.

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