Patient Engagement Technology Checklist

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INFO	Messaging conforms to IPAA guidelines	Text	Email	Send messages to individual patients	Ability to schedule messages to be sent	to patients Receive/respond to messages from	patients Home exercise program included	Custom integration available	Integrates with EMR or Patient	Management System Send HEP files via secure patient portal	(PDF, video) Allows for patient surveys	Multilanguage support	Outcome assessments provided Appointments are integrated in platform	Exercise reminders via text, email, and push notifications	Customizable platform available	"White Labeling" available Mobile app for patients available	Measures Patient Pain Levels	Provides custom reporting for clinics	Includes HEP gamification Includes HEP Activity Reminders for	Includes HEP Adherence Tracking and	Includes HEP video playlist	Includes patient reactivation campaigns	Delivers diagnostic-specific education automatically	Wholistic messaging automation	Includes targeted patient segmentation	ਰੰ । -	Sends intake paperwork to patients Sends welcome packet to patients	Features patient recovery workflows (automatically contacts patients who are	schedule)	Patient/provider utilization	Relationship health score (NPS equivalent)	Measures patient satisfaction Provides customer lovalty score or		SMOL	Provides relationship health score Live training	Check if additional fees apply Tutorial videos	Check if additional fees apply	Phone Email	Cost per month	Additional charges per SMS messages		Vendor comments
Hability hability.net	•	•	•											N/A																•	•								\$49-\$99, \$100-\$149	1 cent pe message first 10,00 message included	er a e; a 00 le	lability is the simplest, most affordable, most ccessible tool for your practice to organize and utomate its patient follow-up process—no more eaving voicemails. Try Hability and see fewer nissed appointments, 30% fewer patient droputs, and faster-than-ever patient re-activations.
Keet Health www.keethealth.com	•		•	•																		•									•								Pricing is variable relative to serviculine and care delivery model.	No No	m c c	It Keet, we believe patient engagement is about thuch more than a checklist—it's about connecting neaningfully with each patient in and out of the linic. Our technology plays a part, but so do our lients. Our clients are providers looking to meet and exceed the expectations of the modern atient. Does that sound like you?
MedBridge www.medbridge education.com																						•						N/A			·								< \$49 per month	N/A		fedBridge is the total professional development and atient engagement solution to improve clinical, atient, and financial outcomes. Boost referrals, ecrease self-discharge, and build lifelong elationships with our seamlessly integrated, all-inne platform: HEP (5,500+ video exercises) Patient Education (3D motion graphics) Patient Portal & Mobile App Patient Narketing Patient Adherence Tracking Staff Education for Patient Engagement Outcomes"
Vital Rock www.vitalrock.com			• N	/A •																																			\$49-\$99, \$100- \$149, \$150-\$199	No	a e: te lii V m vi	italRock is digital patient engagement software for ny mobile device focused on creating a world-class xperience for patients, while supplying healthcare sams realtime data, quality outcomes, and bottom ne results for the care they deliver. (italRock offers a 24/7, easy-to-use, configurable nobile and web application that includes 10,000 ideo-exercises, reports, communication tools, utcome measurements, while integrating to any EHR.
WebPT Reach www.webpt.com/products/ reach																						•									·								\$49-\$99, \$100- \$149, \$150-\$199 Available in three versions cost scales with your practice needs.		s s	ingageandretaincurrentpatients—andgainnewones— rith WebPT's patient relationship management oftware, Reach. Available in three versions, teach is suitable for practices of all izes and works with the WebPT EMR as well as nany other common EMR systems.